

# 2012 TAG NATIONAL CONFERENCE



**June 10 – 13, 2012**  
**Hilton located in the WALT DISNEY WORLD® Resort**  
**Lake Buena Vista, Florida**

## **WORKING AGENDA | As of 5.17.12**

### **Sunday, June 10, 2012**

<b>Time</b>	<b>Session</b>	<b>Location</b>
11:00am – 9:00pm	Conference Registration and Information	North Registration, Lobby Level
4:00pm – 4:30pm	Sponsor Orientation Meeting and Group Photo	International Ballroom, Center & South, Lobby Level
5:15pm – 5:45pm	First Timer's Orientation Meeting	Narcissus Room, Mezzanine Level
6:00pm – 9:00pm	Conference Kickoff Reception and Tradeshow Opening	International Ballroom, Center & South, Lobby Level

Interact live during the conference using social media! Use the hashtag #TAG2012 when tweeting.

### **Stay Connected:**



@Diebold\_Inc



TAG, The Advisory Group, Inc



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## Monday, June 11, 2012

Time	Session	Location
7:00am - 5:00pm	Registration and Information	North Registration, Lobby Level
7:30am – 8:30am	Breakfast and Trade Show	International Ballroom, Center & South, Lobby Level
8:30am – 8:45am	Conference Welcome	International Ballroom, North Lobby Level
8:45am – 10:00am	Diebold Executive Keynote Tom Swidarski, President and CEO	International Ballroom, North Lobby Level
10:00am - 10:15am	Morning Break and Trade Show	International Ballroom, Center & South, Lobby Level
10:15am -11:30pm	Diebold: Paving the way with innovation	International Ballroom, North Lobby Level
11:30pm - 1:15pm	Trade Show and Lunch (served until 1pm)	International Ballroom, Center & South, Lobby Level
1:15pm - 2:15pm	<i>Educational Sessions:</i> Branch and Self-Service Channel Optimization (with University FCU) ATM Security Virtualized ATM Prototype (with San Diego County CU) Agilis 3.0	<i>Mezzanine Level:</i> Azalea / Begonia  Camellia / Dogwood Narcissus / Orange  Poinsettia / Quince
2:20pm – 4:00pm <i>Sessions are not open to Sponsors or Exhibitors</i>	<i>Regional Meetings:</i> Eastern Region Northern Region Southern Region	<i>Mezzanine Level:</i> Azalea / Begonia Camellia / Dogwood Poinsettia / Quince
4:10pm - 5:10pm	<i>Educational Sessions:</i> Branch and Self-Service Channel Optimization (with University FCU) ATM Security Virtualized ATM Prototype (with San Diego County CU) Agilis 3.0	<i>Mezzanine Level:</i> Azalea / Begonia  Camellia / Dogwood Narcissus / Orange  Poinsettia / Quince
6:30pm - 9:30pm	TAG/Diebold Party	International Pool Deck

# 2012 TAG NATIONAL CONFERENCE



## Tuesday, June 12, 2012

Time	Session	Location
7:00am - 5:00pm	Registration and Information	North Registration (Lobby Level)
7:00am - 8:00am	Breakfast and Trade Show	International Ballroom, Center & South, Lobby Level
8:00am - 8:15am	General Session: Opening Comments	International Ballroom, North Lobby Level
8:15am - 9:30am <i>Session not open to Sponsors or Exhibitors</i>	The Economy and Its Impact on Financial Institutions - Mike Schenk, Vice President of Economics & Statistics, CUNA	International Ballroom, North Lobby Level
9:40am - 10:40am	<i>Educational Sessions:</i> EMV Chip Card Technology OpteView Resolve™ Deposit Automation 101 and Beyond Mobile Wallet	<i>Mezzanine Level:</i> Gardenia / Fuchsia Lily / Kahili Narcissus Poinsettia / Quince
10:40am - 11:00am	Morning Break and Trade Show	International Ballroom, Center & South, Lobby Level
11:00am - 12:00pm	PCI Panel Discussion	International Ballroom, North Lobby Level
12:00pm - 1:30pm	Trade Show and Lunch (served until 1pm) <i>Includes Prize Drawing at 1:00pm</i>	International Ballroom, Center & South, Lobby Level
1:30pm	Trade Show closes	
1:30pm - 3:00pm	Crossing the Generational Divide: Leveraging the Power of Generations™ for Your Strategic Advantage – Jason Ryan Dorsey, The Gen Y Guy®	International Ballroom, North Lobby Level
3:15pm - 4:15pm	<i>Educational Sessions:</i> EMV Chip Card Technology OpteView Resolve™ PCI Date Security Standards 101 Mobile Banking	<i>Mezzanine Level:</i> Gardenia / Fuchsia Lily / Kahili Poinsettia / Quince Magnolia
FREE NIGHT	Enjoy WALT DISNEY WORLD® Resort and the Orlando Area!	

# 2012 TAG NATIONAL CONFERENCE



## Wednesday, June 13, 2012

Time	Session	Location
7:00am - 12:00pm	Conference Information	North Registration, Lobby Level
7:00am - 8:00am	Continental Breakfast	International Foyer
8:00am - 9:15am <i>Session not open to Sponsors or Exhibitors</i>	Product Development Updates	International Ballroom, North Lobby Level
9:15am - 9:45am	TAG Business Meeting	International Ballroom, North Lobby Level
9:45am - 10:15am	Morning Break and Hotel Check Out	International Foyer
10:15am - 11:15am	<i>Educational Sessions:</i> First Line Maintenance Review Branch Operations & Efficiencies Recycling/Cash Optimization ADA Educational Session	<i>Mezzanine Level:</i> Crystal Room (Lobby Level) Azalea / Begonia Gardenia / Fuchsia Poinsettia / Quince
11:30am - 12:30pm	A Presentation on Financial Reform - Kim Hall, Vice President, First Data	International Ballroom, North Lobby Level
12:30pm - 12:45pm	Closing Comments and Conference Adjourns	International Ballroom, North Lobby Level

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## POST CONFERENCE SESSIONS

<b>Date/Time</b>	<b>Session</b>	<b>Location</b>
<b>Wednesday, June 13, 2012</b>		
9:00am – 5:00 pm	TG-3 Pin Security and Key Management Core Training	Lily / Kahili Mezzanine Level
<b>Thursday, June 14, 2012</b>		
9:00am – 5:00 pm	TG-3 Pin Security and Key Management Core/Refresher Training	Narcissus Mezzanine Level
<b>Friday, June 15, 2012</b>		
9:00am – 12:00 pm	TG-3 Pin Security and Key Management Core/Refresher Training	Orange Blossom Mezzanine Level
1:00pm – 5:00pm	Exam	Orange Blossom Mezzanine Level